

Synergy Gates

<https://www.synergYGates.com/job/team-leader-monitoring/>

Team Leader – Monitoring

Description

- Supervise the team and ensure 24/7 work coverage.
- Monitor work quality and ensure customer satisfaction.
- Manage accounts and complete tasks according to standards
- Supervise the team and ensure 24/7 work coverage.
- Monitor work quality and ensure customer satisfaction.
- Ensure all team members are performing their duties effectively and adhering to the set standards.
- Manage accounts and complete tasks according to organizational requirements.

Responsibilities

- Coordinate work among team members and ensure tasks are completed efficiently and accurately.
- Continuously monitor and ensure team productivity and adherence to standards during all shifts (morning, evening, night).
- Prepare monthly and yearly performance reports.
- Resolve any issues or challenges that may arise during shifts.
- Ensure team availability and readiness to handle all responsibilities 24/7.

Qualifications

- Bachelor's degree in Business Administration or a related field.
- At least 5 years of experience in team management

Job Benefits

- Confidential salary

Hiring organization

Synergy Gates

Employment Type

Full-time

Beginning of employment

Soon

Duration of employment

1 Years

Industry

Technology

Job Location

Online – Remote job

Remote work possible

Working Hours

8

Date posted

December 29, 2024