# **Synergy Gates**

https://www.synergygates.com/job/team-leader-monitoring/

## Team Leader - Monitoring

## **Description**

- Supervise the team and ensure 24/7 work coverage.
- Monitor work quality and ensure customer satisfaction.
- Manage accounts and complete tasks according to standards
- Supervise the team and ensure 24/7 work coverage.
- Monitor work quality and ensure customer satisfaction.
- Ensure all team members are performing their duties effectively and adhering to the set standards.
- Manage accounts and complete tasks according to organizational requirements.

#### Responsibilities

- Coordinate work among team members and ensure tasks are completed efficiently and accurately.
- Continuously monitor and ensure team productivity and adherence to standards during all shifts (morning, evening, night).
- Prepare monthly and yearly performance reports.
- · Resolve any issues or challenges that may arise during shifts.
- Ensure team availability and readiness to handle all responsibilities 24/7.

#### Qualifications

- Bachelor's degree in Business Administration or a related field.
- At least 5 years of experience in team management

## Job Benefits

· Confidential salary

## Hiring organization

Synergy Gates

## **Employment Type**

Full-time

## **Beginning of employment**

Soon

#### **Duration of employment**

1 Years

#### Industry

Technology

#### Job Location

Online – Remote job Remote work possible

#### **Working Hours**

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## Date posted

December 29, 2024